



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

12/B v/ Dwy Court  
5/5/03 Ext 7 Time  
[Signature]

APPLICANT: Mark C. Pace & Thomas W. Cook  
APPLICATION NO.: 09/782,616  
FILING DATE: February 12, 2001  
TITLE: AUTOMATED SERVICE SCHEDULING SYSTEM  
CONFIRMATION NO: 9755  
EXAMINER: Scott E. Jones  
GROUP ART UNIT: 3713  
ATTY. DKT. NO.: 19538-05563

RECEIVED  
APR 30 2003  
TECHNOLOGY CENTER R3700

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below:

Dated: 2 April 2003

By: [Signature]  
Daniel R. Brownstone, Reg. No. 46,581

COMMISSIONER FOR PATENTS  
BOX 1450  
ALEXANDRIA, VA 22313-1450

AMENDMENT B

Sir:

This amendment is made in response to the Office Action mailed December 3, 2002.

Please amend the application as indicated herein.

04/28/2003 CV0111 00000065 09782616

01 FC:1251

110.00 OP